

QUALITY MANAGEMENT SYSTEM REVIEW OF REQUESTS, TENDERS & CONTRACTS F-7.1.1A CUSTOMER REQUEST FORM (EFFICACY)

Customer Information				
Company Name:				
Address:				
Contact Person:		Contact Number:		
E-Mail Address:				
	Test Item	Information		
Test Item Name:	Please state name as you wish it to app	ear in the report.		
Product Type:	eg. Hygienic handrub	Intended Area:	eg. Medical area	
Active Substance:				
Batch No.:	Please state concentrations per 100 g.	Expiry Date:		
Physical Appearance:		Storage Conditions:		
Manufacturer: Name and address	Please state if different from client name	e and address.		
	Testing	Information		
Test Method:	eg. EN 14476			
Contact Time(s):				
Concentration(s):	□ Neat / □ Other:			
Product Diluent: If concentrated	Distilled WaterHard Water	Test Temperature (°C):	20°C / Other:°C	
Test Organism:				
	(e.g. Human coronavirus 229E, MRSA,	VRE)		
Interfering Substances:	Clean condition, or Dirty of			

Record saved at: V:\Management\Records\Sample Registration & Test Reports\[Client]\[Lab Number]				
MS ISO/IEC 17025 Clause 7.1	Document ID: F-7.1.1A	Revision 0	Valid from: 30.05.2024	Replaces: N/A
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Express service:	 No Yes (Available at additional charges) Please note - Express service availability must be confirmed in advance. 		
Additional Information:			
Reporting Information			
Test Report Format:	Full electronic report		
	Simple electronic report with summary of results only		
	Full hard copy report (available at additional charges)		
	□ Others:		

I have reviewed and agreed to the above testing request, the decision rule communicated by the laboratory and the terms and conditions. The test request and results will be based solely on the sample submitted to the laboratory. The information above will appear in the test report unless agreed in writing. The decision rule shall not be revised after testing has commenced.

Signature:

Name: Designation: Date:

For Laboratory Use Only				
Request No.:		Lab No.:		
Sample Receipt Date:		Received By:		
Review & Approval of Request:	 Test item received in good condition and is sufficient for the entire test request. The customer requirements are adequately defined, documented, and understood. The appropriate methods or procedures are selected. The laboratory has the capability and resources to meet the requirements. The laboratory shall meet the agreed TAT ending on			
Express Service:	□ No □ Yes:days			
Deviation/Additional Request:				
Approval Date:		Approved By:		

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